

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2.a. (v) of the Settlement Agreement														
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G
ESDAE-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mangan		William Sherry		Sean Mangan							
	Project Management		Rich MacDonald/ Chris Brouillard				Rich MacDonald		David Way							
	Project Management Services Cost Management Access		Linda Doering		Daniel Glenzing Patrick Pensabene		Rich MacDonald		David Way							
D.5	Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gastan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							
HS&E-2	Health and Safety Field Support		Gastan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							
HS&E-3	Technical Training		Gastan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik							
HS&E-4	Environmental Compliance		Gastan Mercier / Michael Knott		Peter Halfey		Michael Knott		Tim Woycik							
HS&E-5	Site Investigation and Remediation		Gastan Mercier / Michael Knott		Michelle Leone		Michael Knott		Tim Woycik							
HS&E-6	Environmental Field Support		Gastan Mercier / Michael Knott		Peter Halfey		Michael Knott		Tim Woycik							
HS&E-7	Spill Control/Response		Gastan Mercier / Michael Knott		Peter Halfey		Michael Knott		Tim Woycik							
HS&E-8	Environmental Regulatory Support & Consultation		Gastan Mercier / Michael Knott		Peter Halfey		Michael Knott		Tim Woycik							
HS&E-9	Licenses, Permits and Orders		Gastan Mercier / Michael Knott		Peter Halfey		Michael Knott		Tim Woycik							
	Security															
Security-1	Site Security Services		Gastan Mercier / Michael Knott	8/12	Anthony Illich		Michael Knott	8/12	Anthony Illich							
Security-2	Security Consulting		Gastan Mercier / Michael Knott	8/12	Anthony Illich		Michael Knott	8/12	Anthony Illich							
Supply-1	Supply Chain and Inventory Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							
Supply-2	Supply Chain Management		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Materials Management System Support		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							
Supply-4	Supplier Contracts		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-5	Access to Seller Warehouses Field Services		Steve McCrodon		Bill Hrburner		Steve McCrodon		Bill Hrburner							
E																
Customer Svc-1	Customer Services Support		Nicole Harris		Nancy Clafione	8/12	Bill Sherry		Nancy Clafione							
	Call Center Operations		Nicole Harris / Daniel Mahoney (Meter Data Services)		Christopher Gibb (Meter Services)		Bill Sherry		Nancy Clafione							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris	8/12	Larry Fyfe	8/12	Bill Sherry		Nancy Clafione							
Customer Svc-3	Collections Process Support		Nicole Harris		Brian Schuster / Joe Basic		Bill Sherry		Nancy Clafione							
Customer Svc-4	New Business Administration		Bill Sherry		Jeff Martin	8/12	Bill Sherry		Nancy Clafione							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		David Carlson/Nicole Harris		Bill Sherry		Nancy Clafione							
Customer Svc-6	Customer Data Migration	8/12	Harris		Nancy Clafione	8/12	Bill Sherry		Nancy Clafione							
Reg-1	Regulatory Support		Christiane Mason		Michael Lallanne		Christiane Mason		Michael Lallanne							
Reg-2	Regulatory Support - General		Robert Campbell		Ann Leary		Christiane Mason		Michael Lallanne							
	Regulatory Reporting															

CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																												
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		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Liberty	Mo/Yr Change	Approved BY TSA Lead - NG																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
		7/12	Sarah Knowlton	7/12	Sharrah Goldsmith	7/12	Sarah Knowlton	7/12	Sharrah Goldsmith																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
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Schedule A	CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS									
	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G	
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement														
A General Protocol Correspondence, Invoices, Notices and other Communication	HR-1	Mark Smith	7/12	Laure Hate	Mark Smith	Mark Smith										
	HR-2	Mark Smith		Lori Santoro	Mark Smith											
	HR-3	Mark Smith		Lori Santoro	Mark Smith											
	HR-4	Mark Smith		Thomas Ryan	Mark Smith											
	HR-5	Mark Smith		Margiane Baer	Mark Smith											
B Human Resources Payroll Services Employee Benefits Pension Administration Labor Relations Support Staffing Support	Fin-1	Linda Dearing		Ron Boches	Linda Dearing											
	Fin-2	Linda Dearing		Mike Wald	Linda Dearing											
	Fin-3	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-4	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-5	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-6	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-7	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-8	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-9	Linda Dearing		John Napolitano	Linda Dearing											
	Fin-10	Linda Dearing		John Napolitano	Linda Dearing											
C Financial Services Financial Reporting Accounting Consulting Financial Training Services Accounts Payable Processes Accounts Payable Consulting Cash Management Tax Consulting Services Property Tax Services Claims Handling/Investigation	Elec Ops-1	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-2	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-3	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-4	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-5	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-6	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-7	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-8	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-9	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-10	Chris Brouillard		Mark Phillips	Chris Brouillard											
D Operations Planned Major Maintenance & Capital Construction Emergency Maintenance Engineering and Technical Services Electric Meter Shop Electric Engineering and Design Resource and Workload Planning Electric Feeder, Sub-Transmission and Substation Asset Planning Substation Maintenance Programs/Substation Engineering Vegetation Management Customer Meter Support Electric Lab (testing/calibration of tools, equipment and PPE) Infrared (IR) Testing Mapping & Records Relay and Protection Codes and Standards Mutual Assistance Business Continuity Support and Emergency Logistics Electric Operations Miscellaneous Energy Efficiency Programs Sales/Support for Commercial, Industrial and Municipal Customers	Elec Ops-11	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-12	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-13	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-14	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-15	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-16	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-17	Chris Brouillard		Mark Phillips	Chris Brouillard											
	Elec Ops-18	Chris Brouillard		Mark Phillips	Chris Brouillard											
	ESDME-1	Chris Brouillard		Mark Phillips	Chris Brouillard											
	ESDME-2	Chris Brouillard		Mark Phillips	Chris Brouillard											

CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS												
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G				
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2.a. (v) of the Settlement																		
D.3 Energy Control & Supply	Norm Gallagher	Mike Gallagher		Chico DaFonte	Mike Gallagher													
	Chico DaFonte	Joseph Gredder		Chico DaFonte	Joseph Gredder	9/12												
	Chico DaFonte	Margaret Jansen		Chico DaFonte	Margaret Jansen													
	Chico DaFonte	Margaret Jansen		Chico DaFonte	Margaret Jansen													
	Chris Brouillard	Kevin Kelly / Marie Jordan		Chico DaFonte	Marie Jordan	9/12												
	Chris Brouillard	Donal Glenning		Rich MacDonald	David Way													
	Linda Diering	Patrick Pensabene		Rich MacDonald	David Way													
D.6 Health, Safety & Environment (HS&E)	Gaelan Mercier / Michael Kroot	Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Timothy Woycik		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot / Mark Smith	Brian Varga		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Peter Harley		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Peter Harley		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Peter Harley		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Peter Harley		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	Peter Harley		Michael Kroot	Tim Woycik													
	Gaelan Mercier / Michael Kroot	7/12	Peter Harley	Michael Kroot	Tim Woycik													
Security	Gaelan Mercier / Michael Kroot	Anthony Irlich	8/12	Michael Kroot	Anthony Irlich	8/12												
	Gaelan Mercier / Michael Kroot	Anthony Irlich	8/12	Michael Kroot	Anthony Irlich	8/12												
	Gaelan Mercier / Michael Kroot	Vicki M. O'Leary		Michael Kroot	Mike Amico													
	Rich Foley	Jim Swalec		Rich Foley	Jim Swalec													
	Rich Foley	Craig Dikeman		Rich Foley	Craig Dikeman													
	Rich Foley	Jim Swalec		Rich Foley	Jim Swalec													
	Rich Foley	Craig Dikeman		Rich Foley	Craig Dikeman													
	Steve McCroan	Bill Hiltner		Steve McCroan	Bill Hiltner													
E Customer Services Support	Nicole Harris	Nancy Carlone		Bill Sherry	Nancy Carlone	8/12												
	Nicole Harris	Nancy Carlone / Christopher Gibb		Bill Sherry	Nancy Carlone	8/12												
	Nicole Harris	Larry Eby		Bill Sherry	Nancy Carlone	8/12												
	Bill Sherry	Brian Schuster / Joe		Bill Sherry	Nancy Carlone	8/12												

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/16/2012
Invoice #: 00001-000008
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

September 2012
July 2012

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	4,210.54	4,210.54	4,210.54
Employee Benefits	-	8,639.28	8,639.28	105,878.60	22,004.63	127,883.23	136,522.51
Pension Administration	-	-	-	412.11	961.62	1,373.73	1,373.73
Labor Relations	-	-	-	3,765.62	-	3,765.62	3,765.62
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	8,639.28	8,639.28	110,056.33	27,176.79	137,233.12	145,872.40
Financial Reporting	-	84.13	84.13	13.16	267.48	280.64	364.77
Accounting Consulting	-	-	-	19,436.21	3,820.04	23,256.25	23,256.25
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	584.65	584.65	4,426.67	403.34	4,830.01	5,414.66
Claims Handling /Investigation	-	-	-	-	6.34	6.34	6.34
Finance	-	668.78	668.78	23,882.38	4,490.86	28,373.24	29,042.02
Planned Major Mtnc	-	-	-	4,931.50	-	4,931.50	4,931.50
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	12.58	-	12.58	12.58
Electric Eng & Design	-	-	-	13,077.12	-	13,077.12	13,077.12
Resource & Workload Planning	-	-	-	3,877.01	-	3,877.01	3,877.01
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	8,589.65	-	8,589.65	8,589.65
Sub Mtnc Programs /Engineering	-	-	-	3,164.41	-	3,164.41	3,164.41
Vegetation Management	-	-	-	15.50	-	15.50	15.50
Customer Meter Support	-	3,868.17	3,868.17	4,328.37	-	4,328.37	8,196.54
Electric Meter Shop	-	-	-	647.99	-	647.99	647.99
Electric Lab	-	-	-	(351.14)	-	(351.14)	(351.14)
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	2,305.51	29,725.18	32,030.69	32,030.69
Relay & Protection	-	-	-	-	-	-	-
Codes & Standards	-	2,657.95	2,657.95	876.35	2,576.42	3,452.77	6,110.72
Mutual Assistance	-	-	-	107,910.20	-	107,910.20	107,910.20
Business Continuity & Emergency Logistics	-	-	-	122.40	-	122.40	122.40
Ops Miscellaneous	-	-	-	38,018.03	-	38,018.03	38,018.03
Network Strategy & Planned Major Mtnc	-	10,017.35	10,017.35	-	(22,223.33)	(22,223.33)	(12,205.98)
Operations Regulatory Support	-	3,881.75	3,881.75	-	-	-	3,881.75
Emergency Mtnc Engineering & Technical Svcs	-	(388.56)	(388.56)	-	-	-	(388.56)
Mandated Programs, inc Leak Surveys	-	10,470.33	10,470.33	-	(187.96)	(187.96)	10,282.37
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	3,158.59	3,158.59	-	23,704.08	23,704.08	26,862.67
QA/Analysis & Process Improvement	-	2,222.66	2,222.66	-	1,545.81	1,545.81	3,768.47
Gas Support/Workload Planning	-	1,249.22	1,249.22	-	5,118.79	5,118.79	6,368.01
Meter Ops/Meter Shop	-	23,255.57	23,255.57	-	19,599.45	19,599.45	42,855.02
Reliability Planning	-	1,141.24	1,141.24	-	5,857.13	5,857.13	6,998.37
System Integrity, Asset Replacement, & Corrosion Control	-	2,286.82	2,286.82	-	17,631.28	17,631.28	19,918.10
Ops Misc	-	(207,224.95)	(207,224.95)	-	10,665.45	10,665.45	(196,559.50)
Operations	-	(143,403.86)	(143,403.86)	187,525.48	94,012.30	281,537.78	138,133.92
Energy Efficiency	-	17,605.35	17,605.35	1,388.24	113,111.42	114,499.66	132,105.01
C&I Sales/Support	-	21,601.51	21,601.51	287.09	7,898.92	8,186.01	29,787.52
Energy Solutions Delivery & Efficiency	-	39,206.86	39,206.86	1,675.33	121,010.34	122,685.67	161,892.53
Network / Gas Control	-	14,287.64	14,287.64	120.00	25,024.70	25,144.70	39,432.34
Load Forecasting	-	4,718.84	4,718.84	-	4,259.61	4,259.61	8,978.45
Energy Procurement / Transactions	-	18,371.75	18,371.75	3,802.68	4,772.11	8,574.79	26,946.54
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	37,378.23	37,378.23	3,922.68	34,056.42	37,979.10	75,357.33
Project Mgmt Svcs	-	573.29	573.29	2,081.94	1,095.54	3,177.48	3,750.77
Cost Mgmt	-	1,411.93	1,411.93	-	-	-	1,411.93
Project Management	-	1,985.22	1,985.22	2,081.94	1,095.54	3,177.48	5,162.70
HS&E Monitoring,Reporting Compliance & Training	-	929.86	929.86	184.75	441.09	625.84	1,555.70
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	(7,307.57)	-	(7,307.57)	-	-	-	(7,307.57)
Environmental Compliance	-	-	-	-	12.49	12.49	12.49
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,547.60	1,547.60	1,547.60
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	(7,307.57)	929.86	(6,377.71)	184.75	2,001.18	2,185.93	(4,191.78)
Site Services	-	4,122.45	4,122.45	-	8,272.77	8,272.77	12,395.22
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	353.84	353.84	-	-	-	353.84
Security	-	4,476.29	4,476.29	-	8,272.77	8,272.77	12,749.06
Supply Chain Mgmt	-	-	-	28.73	-	28.73	28.73
Mat Mgmt System Support	-	-	-	-	(30.21)	(30.21)	(30.21)
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	44,441.55	44,441.55	44,441.55
Fleet Services	-	-	-	49,383.91	305.25	49,689.16	49,689.16
Supply Chain & Inventory	-	-	-	49,412.64	44,716.59	94,129.23	94,129.23
Call Center Ops	-	12,224.75	12,224.75	17,651.84	42,542.52	60,194.36	72,416.11
Meter Rdg, Billing & Payment Processing	-	(157,477.02)	(157,477.02)	38,476.97	60,579.43	99,056.40	(58,420.62)
Collections Support	-	744.88	744.88	2,290.05	1,002.39	3,292.44	4,037.32
New Business Admin	-	-	-	7,277.96	-	7,277.96	7,277.96
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	-	-	-	-
Customer Service	-	(144,507.39)	(144,507.39)	65,696.82	104,124.34	169,821.16	25,313.77
General	-	(1,295.45)	(1,295.45)	5,428.56	25,323.68	30,752.24	29,456.79
Regulatory Reporting	-	-	-	1,943.50	9,117.13	11,060.63	11,060.63

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/16/2012
Invoice #: 00001-000008
Terms: Net 20

Initial Billing for Transition Services Activity: September 2012
Final Billing for Transition Services Activity: July 2012

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Regulatory Support	-	(1,295.45)	(1,295.45)	7,372.06	34,440.81	41,812.87	40,517.42
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	6,568.52	16,526.90	23,095.42	12,786.83	11,078.92	23,865.75	46,961.17
Collaboration Services	-	0.07	0.07	-	-	-	0.07
Data Centers	14,683.88	3,227.63	17,911.51	-	-	-	17,911.51
Client services	4,939.93	21,996.34	26,936.27	-	-	-	26,936.27
Contracts & Licenses	-	15,258.61	15,258.61	3,924.42	7,288.21	11,212.63	26,471.24
Infrastructure Services	(50,284.53)	(23,987.94)	(74,272.47)	29,731.54	91,253.33	120,984.87	46,712.40
Networking Support	12,839.05	44,614.25	57,453.30	-	-	-	57,453.30
EMS/SCADA	413.54	14,840.42	15,253.96	1,118.12	-	1,118.12	16,372.08
Security Services	-	3,134.07	3,134.07	(120.70)	710.99	590.29	3,724.36
IT	(10,839.61)	95,610.35	84,770.74	47,440.21	110,331.45	157,771.66	242,542.40
TOTAL	(18,147.18)	(100,311.83)	(118,459.01)	499,250.62	585,729.39	1,084,980.01	966,521.00

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

B - HR TSA Status Update - October 2012

Attending: Richard Burlingame
Mark Smith
Scott Campbell

Regrets: Lori Santoro

Date: October 16, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- Reviewed 'Request to Terminate' form
- Mark Smith will send an email to Lori Santoro regarding his intention to formally send a Request to Terminate form for HR-1, HR-2, HR-4 and HR-5 for both GSE and EnergyNorth. If Lori Santoro agrees that Liberty is in a position to terminate the TSAs within 30 days, then the Request to Terminate form will be completed.

3.0 Issues

- no issues to report

C - Finance TSA Status Update - October 2012

Attending: Paul Kinch
Ron Boches
Richard Burlingame
Scott Campbell

Regrets: Linda Doering

Date: October 16, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- Reviewed 'Request to Terminate' process and form
- Fin-3 is considered a bridge service and will be looked at as a possible candidate for elimination
- Fin-5 can also be reviewed to see if it can be eliminated in the near future
- Fin -9 can be reviewed for termination after the transition of claims to Liberty's 3rd party is completed
- SAP for National Grid is scheduled to Go Live November 5, 2012
- November close will be done on SAP

3.0 Issues

- Request for depreciation study from Regulatory, may result in a requirement for additional resources from National Grid

D.3 - Procurement TSA Status Update - October 2012

Attending: Chico DaFonte
Scott Campbell
Richard Burlingame

Regrets: Elizabeth Arangio

Date: October 17, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- Reviewed the 'Request to Terminate' process
- National Grid needs to determine who will replace Margaret Janzen as the TSA Rep and TSA Lead for Electric

3.0 Issues

- Customer Choice Billing - credits and arrears need to be verified on the invoices being sent to the suppliers - still no resolution to date

D.6 – HS&S TSA Status Update - October 2012

Attending: Michael Knott
Richard Burlingame
Scott Campbell

Regrets: Anthony Itrich
Timothy Woycik

Date: October 17, 2012

- 1.0 Review Checklist - see attached
- 2.0 Transition Update
 - Reviewed the TSA 'Request to Terminate' process
- 3.0 Issues
 - no issues to report

E - Customer Service TSA Status Update - October 2012

Attending: Nancy Cianflone
William Sherry
Rick Burlingame
Scott Campbell

Regrets: None

Date: October 16, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- There are no new updates - team meets weekly

3.0 Issues

- no issues reported

F - Regulatory TSA Status Update - October 2012

Attending: ChristiAne Mason
Richard Burlingame
Scott Campbell

Regrets: Mike Laflamme

Date: October 16, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- no updates

3.0 Issues

- no issues reported

H - IT TSA Status Update - October 2012

Attending: Richard Burlingame
Madalyn Hanley
Scott Campbell

Regrets: David Carleton

Date: October 23, 2012

1.0 Review Checklist - see attached

2.0 Transition Update

- No charges for email was invoiced to Liberty, which is what Liberty was expecting
- National Grid needs to have another month of invoices to provide a trend before applying any reductions in cost

3.0 Issues

- no issues to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report

Attachment F

**Transition Service Notice Date
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment G

**Disposition of Transition Service Notice –
Confirmation of Termination Date/Signed
(per Settlement V.C.2.a.(ii))**

Nothing to report